AGENDA
EMERGENCY MANAGEMENT COMMITTEE
Wednesday, September 2, 2020, 9:00 a.m.
Virtual Zoom Meeting

I. Call to Order, Introductions, Approval of Minutes

II. Subcommittee Reports

- Budget – Rob Freeman
- Community Preparedness & Engagement – Carol Parks
- Disabilities and Access and Functional Needs – Omari Battles
- Human Resources – Bobbi Jacobsen
- Operations – Chris Ipsen
- Planning – Larry Meyerhofer
- Shelter and Welfare – Sonya Young-Jimenez
- Training / Exercises – Gary Singer
- Others

III. Reconstitution Plan Update – Gary Singer

IV. EOC Feeding Policy Review - Rob Freeman

V. 2020 City of Los Angeles Emergency Operations Plans – Larry Meyerhofer

VI. March 2020 LA Marathon Emergency Operations Center Activation After Action Report/Improvement Plan – Carol Parks

VII. 2020 Protests for Racial Justice Emergency Operations Center Activation After Action Report/Improvement Plan – Carol Parks

VIII. Old / New Business

IX. Adjournment

EMC meeting information is available on the Emergency Management Department website at http://emergency.lacity.org/ - Click on About EMD, then Emergency Management Committee.

Upon request, sign language interpretation, real-time translation services, agenda materials in alternative formats, and other accommodations are available to the public for City-sponsored meetings and events. All requests for reasonable accommodations must be made at least five working days (120-hours) in advance of the scheduled meeting date. For additional information, contact the Emergency Management Department at (213) 484-4800.

FORM GEN. 160 (Rev. 6-80)

CITY OF LOS ANGELES
INTER-DEPARTMENTAL CORRESPONDENCE

CITY of LOS ANGELES
EMERGENCY MANAGEMENT DEPARTMENT
"IN OMNIA PARATUS"

Date: August 26, 2020

To: Rob Freeman, Chair
Emergency Management Committee

Emergency Management Committee Members

From: Larry Meyerhofer, Planning Chief
Emergency Management Department

Subject: **2020 CITY OF LOS ANGELES EMERGENCY OPERATIONS PLANS**

Recommendation

That the Emergency Management Committee (EMC), approve and forward to the Emergency Operations Board, the following three plans:

Mass Care Small Animal Appendix
Mass Care Large Animal Appendix
Mass Feeding Appendix

Executive Summary

Federal guidelines require that the City of Los Angeles update its Emergency Operations Plan, Annexes, and Appendices, every two years. The Emergency Management Department (EMD), identified as the lead City agency for emergency preparedness by the Administrative Code, oversees this process and has created a two-year schedule to ensure that all plans are reviewed and updated in a two-year cycle.

During the review and update process, pertinent departments were asked to update their sections of the plans. The Planning Subcommittee, represented by various City agencies, has also been given an opportunity to review and discuss these plans in an open forum. EMD requests the EMC approve these plans and forward them to the Emergency Operations Board for approval and transmittal to the City Council for approval and adoption.

CITY OF LOS ANGELES

INTER-DEPARTMENTAL CORRESPONDENCE

Date: August 26, 2020

To: Rob Freeman, Emergency Management Committee Chair
Emergency Management Committee Members

From: Carol Parks, Assistant General Manager
Emergency Management Department

Subject: **MARCH 2020 LOS ANGELES MARATHON EMERGENCY OPERATIONS CENTER AFTER ACTION REPORT/IMPROVEMENT PLAN**

RECOMMENDATION

That the Emergency Management Committee (EMC) approve the attached Los Angeles Marathon Emergency Operations Center (EOC) Activation After Action Report/Improvement Plan (AAR/IP) and forward to the Emergency Operations Board (EOB) for approval.

SUMMARY

The EOC activated at Level III on Sunday, March 8, 2020 to monitor and support the Los Angeles Marathon. The EOC maintained overall situational awareness and supported operational efforts of the Multi-Agency Coordination Center, Unified Command Post and Joint Information Center located at the Santa Monica Civic Auditorium. The EOC deactivated at 1530 hours.

The attached AAR/IP identifies the participating agencies, details the activation timeline, describes the strengths to sustain, and proposes the recommendations that will improve EOC capabilities in future activations.

Attachment

2020 Los Angeles Marathon

Emergency Operations Center Activation

Level III (0400-1530 hours)

Sunday, March 8, 2020

After Action Report & Improvement Plan

CITY of LOS ANGELES
EMERGENCY MANAGEMENT DEPARTMENT
"IN OMNIA PARATUS"

Activation Overview

Incident Name	2020 Los Angeles Marathon
EOC Activation	Sunday, March 8, 2020
Scope	The City of Los Angeles Emergency Operations Center (EOC) was activated at Level III (Lowest Level) to monitor and support efforts for the Los Angeles Marathon. Coordination of City resources for this event was managed from the EOC, 500 E. Temple Street, Los Angeles, CA 90012, supporting the coordinating efforts of the Unified Command Post located at the Santa Monica Civic Auditorium, 1855 Main Street, Santa Monica, Ca. 90401. The activation was staffed by the EOC Director, Public Information Officer, Planning and Intelligence Section Coordinator, the Situation Status Unit Leader, Operations Section Coordinator, and the EMD Liaison at the Unified Command Post.
Mission Area	Response
Core Capabilities	• Planning • Intelligence and Information Sharing • Mass Care Services (Evacuation Sites) • Public Information • Operational Coordination • Situational Assessment
Objectives	• Provide for safety of all responders, participants, and observers • Implement and maintain close interagency relationships through Unified Command • Maintain close multi-jurisdictional relationships and situational awareness through an inclusive group of agency representatives coordinated by a Liaison Officer. • Provide accurate and up to date information to community, event organizers and public officials through a unified Joint Information Center. • Minimize the financial and resource impact on the Cities of Los Angeles, Beverly Hills, Santa Monica, West Hollywood, and the County of Los Angeles.

	• Gather Intelligence from appropriate resources.
Threat or Hazard	Special Event
Incident	On Sunday, March 8, 2020, the Los Angeles Marathon hosted an estimated 26,199 runners, wheelchair, and hand-cycle participants. The marathon route covered 26.2 miles through the cities of Los Angeles, West Hollywood, Beverly Hills, and Santa Monica. These cities operated under a Unified Command System. All Unified Command Agencies operated from a Unified Command Post located at the Santa Monica Civic Center, 1855 Main Street, Santa Monica, Ca. 90401. Unified Command (Marathon Dispatch) dispatched critical resources as needed. Incidents reported by Inspectors, Law Enforcement, Cycle Teams, and Motor Recon Teams were handled by pre-deployed resources with notification to Marathon Communications.
Lead Agency	Los Angeles Police Department (LAPD)
Participating Organizations	The EOC activation was conducted at the Los Angeles City's EOC, but the response efforts from the UCP included help from the following agencies: • Emergency Management Department (EMD) • Los Angeles Police Department (LAPD) • Los Angeles Department of Transportation (LADOT) • Department of Recreation and Parks (RAP) • Federal Bureau of Investigation (FBI) • Los Angeles County Sheriff's Department (LASD) • Los Angeles County Fire Department (LACoFD) • Santa Monica Police Department (SMPD) • Santa Monica Fire Department (SMFD) • American Red Cross (ARC)
Point of Contact	Carol Parks Emergency Management Department – Community Preparedness and Engagement Division Chief 213-484-4815 Carol.Parks@lacity.org

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Executive Summary

On Sunday, March 8, 2020 the Los Angeles Marathon, also known as the "Stadium to the Sea" course, commenced its 35th annual race. More than 27,000 athletes from all 50 states and over 78 countries registered for the race, which is one of the four largest marathons in the U.S. and one of the top 10 worldwide. Only 22,100 participated due to traveling restrictions and concerns related to the Coronavirus Pandemic. The marathon route covered 26.2 miles beginning at the Dodger Stadium, running through the cities of Los Angeles, West Hollywood, Beverly Hills, and ending in Santa Monica. The first wave of participants were scheduled to begin at 0630 hours with Wheelchairs, then Hand Cycles at 0642 hours, Elite Women at 0645 hours, and Elite Men and Full Field at 0655 hours.

The City of Los Angeles Emergency Operations Center activated at 0500 hours at a Level III. The Duty Team assigned to the event was comprised of an EOC Director, Public Information Officer, Planning Section Coordinator, Situation Analysis Unit Leader, Liaison Officer, and Documentation Unit Leader. The Unified Command Post (UCP) and the Joint Information Center (JIC) were established at the Santa Monica Civic Auditorium where a Multi-Agency Coordination (MAC) system activated at 0300 hours. The following agencies were present at the MAC: LA City Emergency Management Department (EMD), Los Angeles Police Department (LAPD), Los Angeles City Fire Department (LAFD), Santa Monica Police Department (SMPD), Santa Monica Fire Department (SMFD), Los Angeles Department of Transportation (LADOT), Los Angeles County Sheriff Department (LASD), Beverly Hills Fire Department (BHFD), Department of Recreation and Parks (RAP), American Red Cross (ARC), and the Federal Bureau of Investigation (FBI).

Of the 22,100 participants who began the race there were 160 "Runner Contacts." These are individuals who required some kind of medical attention by first responders at some point before, during, and after the race. 91 of those contacts were by the LAFD, 6 by LACoFD, 2 by BHFD, 58 by SMFD, and 3 by SMED.

The EOC remained activated until 03/08/2020 1530 hours.

This After Action Report (AAR) will discuss best practices, strengths, and areas for improvement identified during the incident. Additionally, any areas for improvement will be linked to an Improvement Plan (IP) with assigned responsibility and a timeline for implementing the recommendations.

After Action Methodology

This After Action Report (AAR) was developed in a four-step process over several months following the 2020 Marathon. The AAR review and approval process includes the City of Los Angeles Emergency Management Committee - Operations Subcommittee, the City of Los Angeles Emergency Management Committee the Emergency Operations Board for approval.

Step 1 – Identify Goals and Engage Stakeholders

City departments and outside agencies directly involved in the City of Los Angeles EOC activation were identified and contacted for interviews and other documentation related to the incident.

Step 2 – Review Incident Documentation and Conduct AAR Interviews

Emails from the Emergency Management Department (EMD) Duty Officer account, whiteboard content, NotifyLA records, Department AARs, and other incident documentation were reviewed for this AAR.

Interviews were conducted with staff from the EMD, Department of Transportation, and Recreation and Parks.

Step 3 – Host Improvement Planning Meetings

The Improvement Plan was developed in coordination with EMD's Operational Readiness Division, which is charged with ensuring EOC processes, procedures, and personnel are ready for emergency response coordination and activation of the City's EOC.

Step 4 – Submit Draft AAR for Comments and Approval

This AAR will be presented for approval by the Emergency Management Committee meeting on September 2, 2020 and the Emergency Operations Board meeting on September 15, 2020.

Incident Overview

On Sunday, March 8, 2020, the Los Angeles Marathon hosted 22,100 participants between runners, wheelchairs, and hand-cyclists. The marathon route covered 26.2 miles through the cities of Los Angeles, West Hollywood, Beverly Hills, and Santa Monica. These cities operated under a Unified Command System. All Unified Command Agencies operated from a Unified Command Post located at the Santa Monica Civic Center, 1855 Main Street, Santa Monica, Ca. 90401. Unified Command (Marathon Dispatch) will dispatch critical resources as needed. Incidents reported by Inspectors, Law Enforcement, Cycle Teams, and Motor Recon Teams were handled by pre-deployed resources with notification to Marathon Communications.

Incident Timeline

The following timeline follows the 2020 LA Marathon specifically as it relates to the City of Los Angeles and the Emergency Operations Center's role in supporting LAPD's monitoring and response.

2020 LA Marathon Incident Timeline		
March 8, 2020	0400	Liaison Officer and PIO reported to Unified Command Post.
March 8, 2020	0445	EOC made contact with PIO and Liaison Officer at UCP.
March 8, 2020	0500	EOC activated at a Level III.
March 8, 2020	0535	EMD coordinated camera plan with LADOT DOC.
March 8, 2020	0600	PSC determined the Sit Rep Schedule at 0800, 1200, EOC demobilization, and significant updates.
March 8, 2020	0630	Drafted EOC Action Plan.
March 8, 2020	0715	Contacted Liaison Officer for crowd attendance number 22,035
March 8, 2020	0800	Distributed initial Sit Rep.
March 8, 2020	0820	Requested Liaison Officer/PIO text updates to GM.
March 8, 2020	0915	Rec and Parks DOC was not receiving the 909 SitStat. They have been added to the email group.
March 8, 2020	1030	Gathered Situational awareness regarding weather and marathon status.

March 8, 2020	1200	Rotated lunch breaks.
March 8, 2020	1336	Final version of 909 underway.
March 8, 2020	1423	Check in with the Liaison to confirm SALUS map mile marker.
March 8, 2020	1441	Roads have been cleared up to the 23 mile marker, near the City limit.
March 8, 2020	1454	Received call from Liaison Officer notifying EOC that all streets up to the City of LA border are now open.
March 8, 2020	1500	Distributed final Sit Stat report 909.
March 8, 2020	1510	Verified RAP and DOT had been deactivated.
March 8, 2020	1530	EOC Deactivated.

Note*: This incident timeline is not exhaustive. It serves to provide information and context for the incident overall.*

Incident Context and Considerations

During the activation, the EMD was also closely monitoring the status of the novel Corona Virus also known as, COVID-19. As the virus continued to spread globally, the need to prepare for a coordinated response on a completely separate incident was apparent.

There was debate on whether the 2020 Los Angeles Marathon was going to be cancelled due to the pandemic. At that time, there were 11 confirmed cases in Los Angeles and one fatality in California. Several events that involved mass gatherings, including the Tokyo Marathon, were cancelled.

It was decided by the marathon organizers to continue with the race despite a surge in cases across the globe. The event organizer took numerous precautionary measures to ensure the safety of the runners, spectators, and first responders (e.g. placement of hand sanitizer stations throughout the course).

Analysis of EOC Activation

Best Practices

The best practices identified during this activation were as follows:

- Use of pre-approved messaging created by EMD. The ability to have messaging ready, significantly increased delivery time to the public.
- Use of SALUS Story Map to provide public information, and help establish a common operating picture in the EOC.
- Coordination with LASAN to ensure trash and debris from participants and spectators were removed throughout the race.
- Coordination with LADOT to:
    - Transport racers and spectators to and from finish line in Santa Monica.
    - Ensure race route was blocked off and clear of any unauthorized vehicle traffic. Coordination with LA RAP to quickly establish necessary sheltering if needed.
- Coordination with LAFD DOC, including the LAFD PSO to maintain accurate messaging, incident status, and critical resource needs

These practices should be continued and codified in plans and procedures for future EOC activations.

Major Strengths

The major strengths identified during this activation were as follows:

- Public information was coordinated well within the City across social media, City websites, SALUS mapping, and field operations. The City was consistent in providing relevant information to the public.
- Situational awareness communication between EMD Liaison at the UCP.
- Situational status sharing between responding City agencies and EOC.

Primary Areas for Improvement

The Los Angeles Marathon occurred without any major incidents. During the EOC Level III activation EOC responders closely monitored the progress of the race from start to finish. Coordination and communication efforts were effective and streamlined throughout the activation. EMD will continue to standardize the best platform for maintaining EOC reporting forms on WebEOC or Microsoft Word (e.g., Situation Status Report (909), Activity Log (214), etc.).

Improvement Plan

Introduction

Throughout the activation, some areas for improvement were identified. The primary areas for improvement, including recommendations, are outlined in the following Improvement Matrix.

This improvement plan was developed for the City of Los Angeles following the 2020 Los Angeles Marathon. The recommended solutions, the lead and supporting agencies identified, the suggested resources, and proposed timeline were identified by stakeholders during interviews and throughout the AAR development process

The recommendations are based on findings detailed in the Analysis of EOC Activation section of this AAR. This improvement plan is intended to be a stand-alone document and can be excerpted from the rest of this AAR. The recommended solutions described in this improvement plan represent the best thinking of stakeholders at the time. Lead and supporting organizations may choose another path upon further investigation and reflection on the issue. EMD staff will periodically review this improvement plan and provide bi-annual updates to the Emergency Operations Board.

EMD will initiate the recommendations offered in this improvement plan immediately. The support from all City departments and external partners, agencies, and stakeholders is important for the successful implementation of this solution.

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Improvement Plan Matrix

Throughout the activation, some areas for improvement were identified. The primary areas for improvement, including recommendations, are as follows:

Identified Issue	Corrective Action	Lead Agency	Priority	Timeframe
The streamlining of EOC documentation throughout the activation.	Convene a meeting of the EMD EOC Taskforce to establish a documentation protocol. Inform all EMD staff and provide training, if necessary.	EMD	High	Immediate

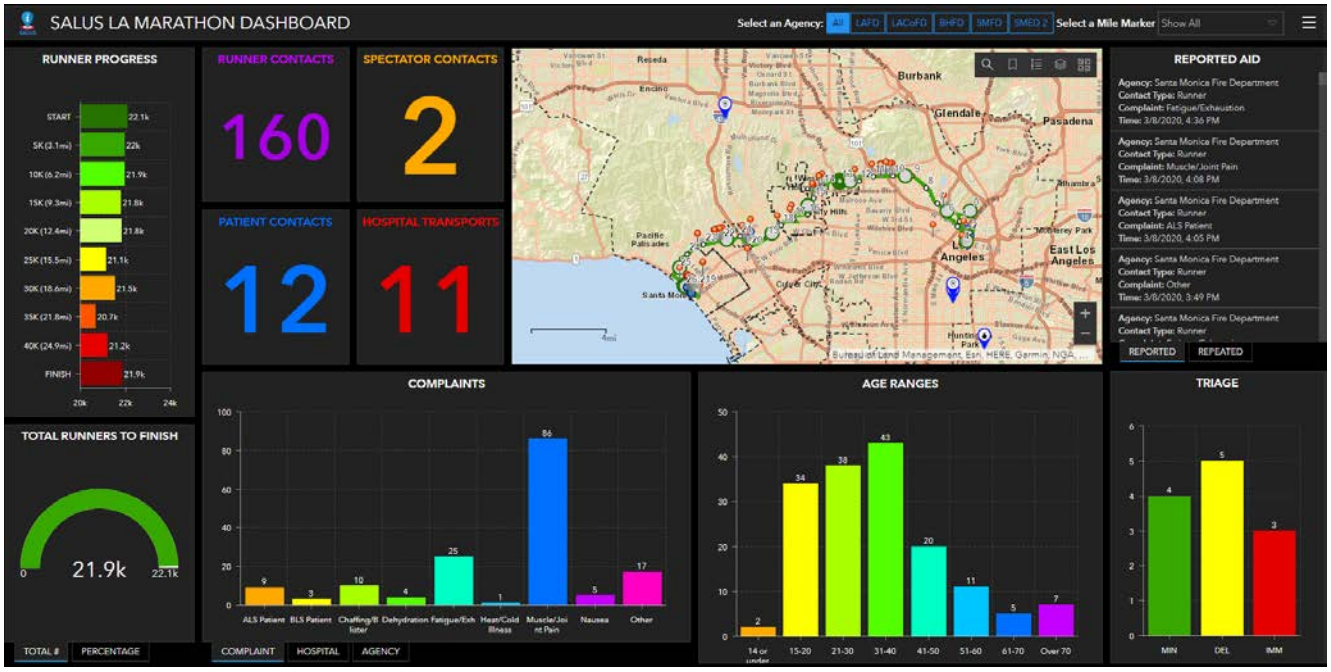
Conclusion

On Sunday, March 8th, 2020 the City of Los Angeles Emergency Operations Center (EOC) was activated at Level III (Lowest Level) to monitor and support the planning, coordinating, and response efforts for the Los Angeles Marathon.

In conclusion, the response efforts of all agencies for the 2020 Los Angeles Marathon exemplify the strong coordination achievements by first responders, EOC responders, stakeholders, and the City. Overall, the identified improvement reflected in this AAR will strengthen the City's response which can lead to future successful EOC activations.

Appendices

Appendix A:



Appendix B:

COURSE MAP
LOS ANGELES MARATHON
START LINE
FINISH LINE
HOLLYWOOD HILLS
LOS FELIZ
WEST HOLLYWOOD
HOLLYWOOD
SILVER LAKE
BEL AIR
HANCOCK PARK
BRENTWOOD
WESTWOOD
BEVERLY HILLS
CENTURY CITY
KOREATOWN
DOWNTOWN LOS ANGELES
SANTA MONICA
WEST LOS ANGELES
CULVER CITY
VENICE
MARINA DEL REY
Finish Festival
LEGEND
Mile
Water and Nuun Endurance Station
CLIF Energy Shot
Keck Medicine of USC - Medical Tent
COURSE ELEVATION
START
FINISH
LANDMARKS
Dodger Stadium
Chinatown Dragon Gate
Olvera Street
Los Angeles City Hall
Little Tokyo
Cathedral of our Lady of Angels
Dorothy Chandler Pavilion
Echo Park Lake
Bamedall Park
Pantages Theater
Capitol Records Tower
Hollywood & Vine
Hollywood Walk of Fame
Musso & Frank Grill
Grauman's Chinese Theater
Chateau Marmont
Whisky A Go Go
The Troubadour
Beverly Hills City Hall
Rodeo Drive
Historic Route 66
Palisades Park
Santa Monica Pier

CITY OF LOS ANGELES

INTER-DEPARTMENTAL CORRESPONDENCE

Date: August 26, 2020

To: Rob Freeman, Emergency Management Committee Chair
Emergency Management Committee Members

From: Carol Parks, Assistant General Manager
Emergency Management Department

Subject: **2020 PROTESTS FOR RACIAL JUSTICE EMERGENCY OPERATIONS CENTER ACTIVATION AFTER ACTION REPORT/IMPROVEMENT PLAN**

RECOMMENDATION

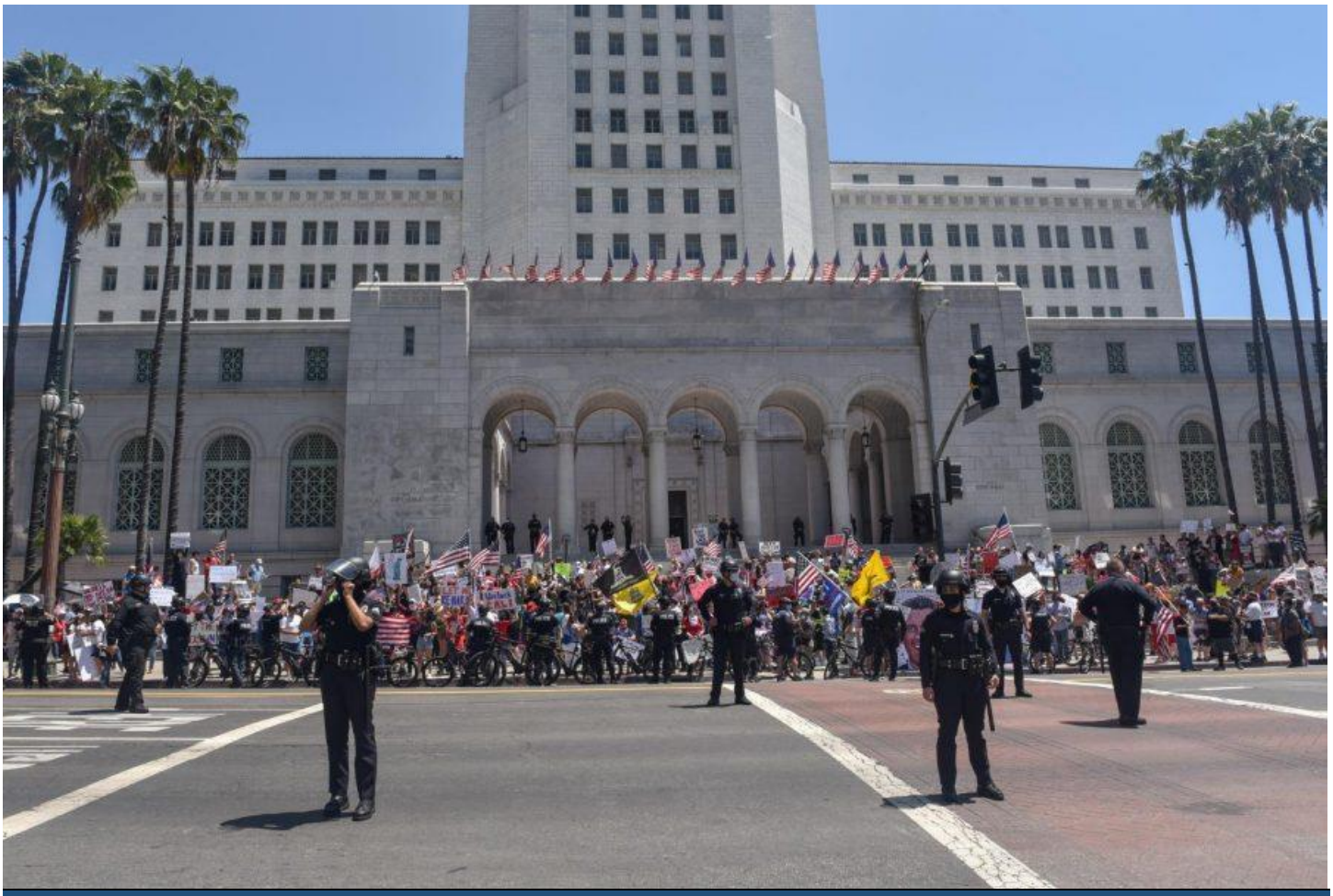
That the Emergency Management Committee (EMC) approve the attached 2020 Protests for Racial Justice Emergency Operations Center (EOC) Activation After Action Report/Improvement Plan (AAR/IP) and forward to the Emergency Operations Board (EOB) for approval.

SUMMARY

The EOC initially activated at Level III (lowest level) on Saturday, May 30, 2020 to monitor and support Citywide response efforts for the 2020 Protests for Racial Justice. Over the next several days, the EOC activation level increased to Level II and Level I (Highest Level) as the incident escalated to support Citywide incident response for this event. The EOC deactivated for this event on Tuesday, June 9, 2020.

The attached AAR/IP identifies the participating agencies, details the activation timeline, describes the strengths to sustain, and proposes the recommendations that will improve EOC capabilities in future activations.

Attachment



2020 Protests for Racial Justice

Emergency Operations Center Activation

Levels – I, II, III

May 30, 2020 – June 09, 2020

After Action Report & Improvement Plan

CITY of LOS ANGELES EMERGENCY MANAGEMENT DEPARTMENT "IN OMNIA PARATUS"

Activation Overview

Incident Name	2020 Protests for Racial Justice
EOC Activation	Saturday, May 30, 2020
Scope	The City of Los Angeles Emergency Operations Center (EOC) was activated at Level III (Lowest Level) to monitor and support efforts for the 2020 Protests for Racial Justice. The activation level rose to Level II and Level I (Highest Level) as the incident escalated. Coordination of City resources for this event was managed from the EOC, 500 E. Temple Street, Los Angeles, CA 90012, supporting the response efforts of the Incident Command Post located in the rear parking lot of 815 E 1st St, Los Angeles, CA 90012. The activation was initially staffed by the EOC Director, Public Information Officer, Planning and Intelligence Section Coordinator, the Situation Status Unit Leader, Operations Section Coordinator, and the EMD Liaison at the Incident Command Post.
Mission Area	Response
Core Capabilities	• Planning • Intelligence and Information Sharing • Public Information • Operational Coordination • Situational Assessment
Objectives	• Maintain situational awareness of protest activities across the City and neighboring jurisdictions. • Coordinate support needs with Los Angeles Police Department (LAPD) and other partner agencies. • Support the public messaging needs of the City. • Maintain COVD-19 safety precautions and protocol.
Threat or Hazard	Civil Unrest
Incident	On May 29th, 2020, the City of Los Angeles began to experience the largest civil unrest since the 1992 Los Angeles Riots. The unrest escalated from small peaceful protests to widespread and decentralized rioting which included looting, arson, vandalism, assaults, and attempted murder. The disturbance resulted in an

	emergency declaration, City and County curfews, mutual aid requests from outside police departments, and a deployment of the United States Army National Guard.
Lead Agency	Los Angeles Police Department (LAPD)

Participating Organizations	The EOC activation was conducted at the Los Angeles City's EOC, but the response efforts from the Incident Command Post included help from the following agencies:
	• Access Services
	• California Highway Patrol (CHP)
	• Los Angeles Department of Building & Safety (LADBS)
	• Los Angeles Department on Disability (DOD)
	• Los Angeles Department of General Services (GSD)
	• Los Angeles Department of Public Works
	  ▪ Bureau of Sanitation
	  ▪ Bureau of Street Lighting
	  ▪ Bureau of Street Services
	• Los Angeles Department of Recreation and Parks (RAP)
	• Department of Transportation (LADOT)
	• Department of Water & Power (LADWP)
	• Emergency Management Department (EMD)
	• Los Angeles Information Technology Agency (ITA)
	• Los Angeles Mayor's Office
	• Los Angeles Office of City Attorney
	• Los Angeles Office of City Administrative Officer (CAO)
	• Los Angeles Personnel Department
	• Los Angeles Police Department (LAPD)
	• Los Angeles Unified Homeless Response Center (UHRC)
	• Los Angeles County Sheriff's Department
	• Los Angeles Metro
	• The California National Guard

Point of Contact	Carol Parks Emergency Management Department – Assistant General Manager 213-484-4815 Carol.Parks@lacity.org

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Executive Summary

On May 25, 2020, Minnesota resident George Floyd, a 46-year-old African American male, was detained for a forgery investigation by officers from the Minneapolis Police Department. During the arrest, a police officer knelt on Floyd's neck while he was handcuffed lying face down on the street. Two additional officers also restrained Floyd while he was on the ground.

On May 26, 2020, the Minneapolis Police Department issued a statement that Floyd died during a medical incident while being arrested and that he had physically resisted. However, videos recovered from security cameras and taken by eyewitnesses were released via main stream and social media and contradicted the statement preliminarily released by the Minneapolis Police Department. The videos showed that the officer knelt on Floyd's neck for over seven minutes while Floyd could repeatedly be heard saying that he could not breathe. Protests erupted across the United States denouncing excessive force and police brutality targeted at African American citizens.

On May 29, 2020, peaceful protests in the City of Los Angeles began to escalate into widespread civil unrest including looting, arson, vandalism, assault, and attempted murder. In response, LAPD and LAFD initiated a tactical alert which recalled all sworn employees and the Emergency Operations Center (EOC) was activated. While peaceful protests continued, other groups participating in vandalism and violence continued to escalate. On May 30, 2020, Mayor Garcetti issued a City-wide curfew and Governor Gavin Newsom activated the California National Guard to deploy to Los Angeles. The curfew would be extended to the entirety of Los Angeles County on May 31, 2020 as additional cities began to experience civil unrest. Over the course of the next 3 days and nights, LAPD, California National Guard, and mutual aid forces, worked to secure vulnerable areas and stop the looting and violence.

Prior to the Protests for Racial Justice, The EOC was activated at Level I in response to the COVID-19 pandemic during the hours of Monday – Friday from 0800 – 1700. The EOC first activated for the Protests for Racial Justice (PFRJ) at Level III on Saturday, May 30, 2020 at 1000 hours. The Duty Team assigned to the event was comprised of an EOC Director, Public Information Officer, Planning Section Coordinator, Situation Analysis Unit Leader, and Liaison Officer. The EOC Director set the operational periods from 0800 – 2000 (A-shift) and 2000 – 0800 (B-shift). The EOC expanded the activation to Level II on May 31, 2020 and then incorporated the PFRJ response into the ongoing Level I activation for the COVID-19 pandemic on June 01, 2020. The EOC would continue to operate at Level I during A-shift and Level II during B-shift until June 09, 2020. On June 09, 2020, the EOC demobilized the PFRJ response but remained activated for the COVID-19 pandemic.

This After Action Report (AAR) will discuss best practices, strengths, and areas for improvement identified during the incident. Additionally, any areas for improvement will be linked to an Improvement Plan (IP) with assigned responsibility and a timeline for implementing the recommendations.

After Action Methodology

This After Action Report (AAR) was developed in a four-step process over a three-month period following the 2020 Protest for Racial Justice. The AAR was then submitted to the City of Los Angeles Emergency Management Committee for review and forwarded to the Emergency Operations Board for approval.

Step 1 – Identify Goals and Engage Stakeholders

City departments and outside agencies directly involved in the City of Los Angeles EOC activation were identified and contacted for interviews and other documentation related to the incident.

Step 2 – Review Incident Documentation and Conduct AAR Interviews

Emails from the Duty Officer account, whiteboard content, NotifyLA records, Department AARs, and other incident documentation were reviewed for this AAR.

Interviews were conducted with staff from the Emergency Management Department and LAPD.

Step 3 – Host Improvement Planning Meetings

The Improvement Plan was developed in coordination with EMD's Operational Readiness Division, which is charged with ensuring EOC processes, procedures, and personnel are ready for emergency response coordination and activation of the City's EOC.

Step 4 – Submit Draft AAR for Comments and Approval

This AAR will be presented for approval by the Emergency Management Committee meeting on September 02, 2020 and the Emergency Operations Board meeting on September 15, 2020.

Incident Overview

On May 25, 2020, Minnesota resident George Floyd, a 46-year-old African American male, was detained for a forgery investigation by officers from the Minneapolis Police Department. During the arrest, a police officer knelt on Floyd's neck while he was handcuffed lying face down on the street. Two additional officers also restrained Floyd while he was on the ground.

However, on May 26 videos taken by eyewitnesses and released to the public contradicted the Minneapolis Police Department's initial statement.

Protests erupted across the United States, including in the City of Los Angeles where they were named "Protests for Racial Justice (PFRJ)." As a result, the city deployed resources and law enforcement personnel for field response and activated the EOC for multi-agency and resource coordination.

Incident Timeline

The following timeline follows the PFRJ specifically as it relates to the City of Los Angeles and the EOC's role in supporting field response and public information.

Protest For Racial Justice Timeline	
May 25, 2020	George Floyd died in Minneapolis, MN, following his arrest by the Police.
May 26, 2020	A video of his arrest was shown in the media and protests erupted in Minneapolis.
May 27, 2020	In downtown Los Angeles (DTLA) a group of protesters halted traffic on the 101 Freeway near Union Station. 2 California Highway Patrol vehicles were damaged.
May 28, 2020	For a second night in a row, protests continued in DTLA.
May 30, 2020	The City of Los Angeles EOC extended its initial coordination and activities to include the PFRJ events in a Level III activation. Some stores were looted in DTLA and neighboring cities. Whole Foods located at the Grove was looted. And so were some stores in Beverly Hills. Governor Newsom declared a state of emergency and called for the National Guard.
May 31, 2020	The EOC combined its response with COVID-19 activation with coordination and activities to include the PFRJ events in an A Shift Level I activation.

	The city of Los Angeles set a curfew which started at 1800 hours (6pm), as National Guards arrived on scene.
June 1, 2020	The EOC combined its COVID-19 activation with coordination and activities to include the PFRJ events in a 05/31/20 A Shift Level I activation and a 06/01/20 B Shift Level II activation. Curfew was set for 1800 hours as protests continued.
June 2, 2020	The EOC combined its response with COVID-19 activation with coordination and activities to include the PFRJ events in a 06/01/20 A Shift Level I activation and a 06/01/20 B Shift Level II activation. Curfew was set for 1800 hours as protests continued.
June 3, 2020	The EOC combined its response with COVID-19 activation with coordination and activities to include the PFRJ events in a 06/03/20 A Shift ONLY Level I activation through 06/09/20 A Shift Level I activation. Curfew was set for 2100 hours across LA. Hundreds peacefully protested in West Hollywood and Hollywood. Over 3,000 Angelenos were arrested during the protests.
June 4, 2020	Neither LA County nor the City of Los Angeles were under curfew.
June 6, 2020	EOC remained activated for both events at Level 1 A shift ONLY until June 9th, 2020.
June 7, 2020	An estimated 50,000 protesters marched in Hollywood and Highland. It was the largest march during the protests.
June 9, 2020	EOC demobilized PFRJ activation and returned to COVID-19 activities.

Note*: This incident timeline is not exhaustive. It serves to provide information and context for the incident overall.*

INCIDENT CONTEXT AND CONSIDERATIONS

On May 25, 2020, George Floyd, a 46-year-old African American man, died following a police arrest in Minneapolis, MN. Upon the release of a video of his arrest, protests began in Minneapolis and spread around the nation, including in Los Angeles.

At this time, the City's EOC was already activated for the coordination of the COVID-19 pandemic efforts.

On the evening of May 28, 2020, protesters in DTLA area began looting and causing damage to local businesses. Damages included settings fires to building and destruction of property by spray painting and breaking windows among other actions. Due to these events, the City's EOC combined its COVID-19 coordination with the Protest for Racial Justice (PFRJ) activities.

The California Highway Patrol (CHP) and the Los Angeles Police Department (LAPD) responded to civil unrests in all impacted areas of the City. The Los Angeles Fire Department (LAFD) also responded to various fires throughout the City.

On May 30, 2020, Mayor Eric Garcetti issued a declaration of local emergency with an executive order implementing a curfew for the entire City of Los Angeles. Ultimately, the Mayor would issue three overnight curfew orders for May 31, June 1, and June 2.

On May 30, Governor Newsom declared a State of Emergency for Los Angeles County.

The civil unrest activities occurred during the global COVID-19 pandemic causing additional response complexities. For example, LAPD had to establish a system to separate calls related to the protests and those related to COVID-19. In addition, National Guard personnel were deployed to the City's EOC to work with the Law Branch.

LADOT had to modify its scheduled routes and hours of operations due to protests in the City, and provide visual support for protest locations/routes via the Automated Traffic Surveillance and Control (ATSAC) Cameras.

Safety Assessment dispatched inspectors to check on businesses that were damaged by fire and vandalism.

The Department of Public Works Bureau of Sanitation, with support from Street Services, supported clean-up and removal of K-rail barriers following protests. In addition, Sanitation removed bulky items, receptacles and dumpsters from the streets and sidewalks. More than 300 tons of materials were removed from the City. Of this tonnage, 71 tons were directly related to "broom and shovel" clean up related to vandalism caused by the civil unrest. Street Services removed close to 170 tons of materials.

LADWP maintenance crews needed Law Enforcement (LE) escorts to perform utility maintenance/repairs and water sampling to comply with state regulations in protest areas, and needed Fire Department assistance to shut off opened hydrants.

The EOC Logistics Section and the Business Operations Center (BOC) fulfilled several resource requests for PFRJ efforts as well.

On June 9, 2020, protests began to wane in intensity and the EOC's Advanced Planning Unit met with EOC Directors and recommended that the EOC return to COVID-9 monitoring and operations.

As a result of an efficient response and fire containment, the City's EOC demobilized at 1930 hours and returned to Duty Officer Status.

Analysis of EOC Activation

Best Practices

The best practices identified during this activation were as follow:

- Maintained situational awareness for both COVID-19 and PRFJ by utilizing real-time technology such as Google Suits.
- Consistent coordination meetings were scheduled & delivered throughout the PRFJ activation.
- Agency representatives (ARep) responding to the EOC, such as National Guard and Access Services, enabled seamless exchange of situational awareness information sharing and coordination.
- EOC objectives were modified to meet the needs of the PRFJ incident.

These practices should be continued and codified in plans and procedures for future EOC activations.

Major Strengths

The major strengths identified during this activation were as follows:

- Since the EOC was already activated to the highest level for COVID-19, the process for resource request was already established.
- Using real-time technology, such as Google Docs, led to seamless information sharing within City departments and partnering agencies.
- Adaptability of EOC responders responding to a secondary incident.
- Public information was well coordinated within the City across social media, City websites, and field operations. The City was consistent in providing relevant and accessible information to the public.
- EOC activation levels were modified to accommodate the needs of COVID-19 & PRFJ.
- EOC responders were able to build on existing relationship from the COVID-19 response, which led to better coordination in responding to a new incident.

Primary Areas for Improvement

- There was inconsistency between LAPD and other City departments' plans in regards to force protection protocols and request procedures.
- SALUS was not fully utilize to create a clear common operating picture.
- There were no clear guidelines on how to fill-out 214 forms in responding to multiple incidents.
- There was no standard 909 Situation Status Report template for multiple incidents.
- There was a lack of coordination within the operational area in establishing curfews and sending Wireless Emergency Alert (WEA)messages.
- There was a lack of understanding in the services & tasks that the National Guard were allowed to do.
- The Defense Security Cooperation Agency (DSCA) resource ordering procedures were not outlined and followed.

Improvement Plan

Introduction

Throughout the activation, areas for improvement were identified. The primary areas for improvement, including recommendations, are outlined in the following Improvement Matrix.

This Improvement Plan (IP) was developed for the City of Los Angeles following the 2020 Protest for Racial Justice. The recommended solutions, the suggested resources, and proposed timeline were identified by EMD staff in meetings, and throughout the AAR development process.

The recommendations are based on findings detailed in the Analysis of EOC Activation, and not for the overall incident or event. This improvement plan is intended to be a stand-alone document and can be excerpted from the rest of this AAR. The recommended solutions described in this improvement plan represent lessons of EMD staff who responded to the EOC for this event. Lead and supporting organizations may choose another path upon further investigation and reflection based on their internal experiences. EMD staff will periodically review this improvement plan and provide bi-annual updates to the Emergency Operations Board.

EMD will initiate the recommendations offered in this improvement plan immediately. The support from all City departments and external partners, agencies, and stakeholders is important for the successful implementation of this solution.

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Improvement Plan Matrix

Throughout the activation, some areas for improvement were identified. The primary areas for improvement, including recommendations, are as follows:

Core Capacity	Identified Issue	Corrective Action	Lead Agency	Priority	Timeframe
Operational Coordination	Lack of long-term planning for staff to the EOC rotation	Develop an incident support team model – A, B, C Teams – already set for EOC positions	EMD	High	Immediate
Operational Coordination	Confusing Requests for Force Protection from LAPD; i.e. requesting force protection, but at locations where no protests are occurring, going directly to LAPD instead of following the EOC request process.	Develop a message for dissemination for all departments clarifying how Force Protection exists under MOUs. Also detailed instructions on how to process this request through the EOC, and the importance of identifying the mission as critical to the City	EMD, LAPD	Medium	Ongoing
Intelligence and Information Sharing	Department funding source not correct. Some fund numbers belonged to a different department.	Each department should get a verified funding source for each EOC request. Information about funding sources should be part of the EOC Briefing process. The overly complex funding streams should be pre-established for emergency events, for example have a single funding source for the incident that is fed from	EMD, GSD, CAO	Medium	Ongoing

		departmental funding streams when each department makes a resource request.			
Intelligence and Information Sharing/Situational Assessment	Communication between Command Post (CP), which makes creating the Emergency Action Plan, Mapping, and BOC requests	Have a member of the CP update the map on-site to streamline information sharing. Activate an LAPD Liaison to relay information	EMD, LAPD	Medium	Ongoing
Operational Coordination	Transition from A-shift to B-shift was not smooth. B-shift did not have any information ahead of time on incident status or changes.	Create a standard procedure for A-shift to relay operational changes to incoming B-shift about any process changes. Standardizing critical information on the 909.	EMD	High	Ongoing

CONCLUSION

On May 25, 2020 Georg Floyd, a 46-year-old African American man, died in Minneapolis Minnesota. The following day a video of his arrest was shown in multiple media outlets. The video showed Mr. Floyd on his stomach, handcuffed and pinned to the ground by Police Officers. Later videos showed further images of Mr. Floyd's detention, and as more information was released to the public about the details of Mr. Floyd's death, protests erupted in Minneapolis and across the nation including Los Angeles.

On May 27, 2020 In downtown Los Angeles, a group of protesters halted traffic on the 101 Freeway near Union Station. In that protest two California Highway Patrol vehicles were surrounded and damaged. As the situation grew and became elevated, the City of Los Angeles Emergency Operations Center extended its initial coordination and activities to include the protest events in a Level III activation. This activation was scheduled to work in two operational periods; 0800 to 2000 for A watch and 2000 to 0800 for B watch.

The EOC Staff consisted of full EOC staffing during A watch, and responders from EMD and Law for B watch including: EOC Directors (EMD & Law), Planning Section Coordinator, Situation Analysis Unit Leader, Operations Section Coordinator and Resource Status Unit Leader.

While opportunities for improvement have been identified, this activation was successful, especially in the area of communication during a multi-event incident. This is a credit to the sustained relationships which were developed due to the COVID-19 pandemic activation. The partnerships and open communication already established since March of 2020 for the pandemic, resulted in a more developed, organized, and effective coordinated response.

In conclusion, the multi-agency and multi-jurisdictional response efforts proved to be a success for the PFRJ EOC activities. As the City closes the gaps that are identified in the AAR's areas of improvement, EOC response for multiple events will be strengthened and so will the multi-agency and multi-jurisdictional collaboration.

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APPENDICES

Appendix A

Proclamation of a State of Emergency

EXECUTIVE DEPARTMENT
STATE OF CALIFORNIA

PROCLAMATION OF A STATE OF EMERGENCY

WHEREAS on May 25, 2020, George Floyd tragically died in Minneapolis, Minnesota, shortly following his arrest in which an officer of the Minneapolis Police Department kneeled on his neck to detain him during the arrest, and then did not respond to Mr. Floyd's requests for help when he stated that he could not breathe; and

WHEREAS Los Angeles County and the City of Los Angeles have requested State assistance including the activation of the California National Guard based on the civil unrest the City and County of Los Angeles report and based on limited local resources; and

WHEREAS I find that conditions of Government Code section 8558(b), relating to the proclamation of a State of Emergency, have been met; and

WHEREAS under the provisions of Government Code section 8625(c), I find that local authority is inadequate to address the threat posed by the civil unrest within Los Angeles County and the City of Los Angeles.

NOW, THEREFORE, I, GAVIN NEWSOM, Governor of the State of California, in accordance with the authority vested in me by the State Constitution and statutes, including the California Emergency Services Act, and in particular, Government Code section 8625, **HEREBY PROCLAIM A STATE OF EMERGENCY** to exist in Los Angeles County and the City of Los Angeles.

IT IS HEREBY ORDERED THAT:

1. All agencies of the state government use and employ state personnel, equipment, and facilities or perform any and all activities consistent with the direction of the Office of Emergency Services and the State Emergency Plan. Also, all residents are to heed the advice of emergency officials with regard to this emergency in order to protect their safety.

2. The Office of Emergency Services shall provide assistance to Los Angeles County and the City of Los Angeles, if appropriate and necessary, under the authority of the California Disaster Assistance Act, Government Code section 8550 et seq., and California Code of Regulations, Title 19, section 2900 et seq.

3. The California National Guard shall mobilize under Military and Veterans Code sections 143 and 146 to support response efforts in Los Angeles County and the City of Los Angeles.

I FURTHER DIRECT that as soon as hereafter possible, this proclamation be filed in the Office of the Secretary of State and that widespread publicity and notice be given of this proclamation.

IN WITNESS WHEREOF I have hereunto set my hand and caused the Great Seal of the State of California to be affixed this 30th day of May 2020.

GAVIN NEWSOM
Governor of California

ATTEST:

ALEX PADILLA
Secretary of State

APPENDICES

Appendix B

Declaration of Local Emergency

DECLARATION OF LOCAL EMERGENCY

By virtue of the authority vested in me as Mayor of the City of Los Angeles, pursuant to the City of Los Angeles Charter and Los Angeles Administrative Code Chapter 3, Section 8.27, I hereby find that:

In the days immediately following the death of George Floyd by members of the Minneapolis Police Department, there have been numerous protests occurring throughout the Nation, including the City of Los Angeles. While many such events have been nonviolent, the activities of some have devolved into acts of lawlessness and violence;

Specifically, numerous acts of violence have been committed against first responders and members of peaceful protests. Further, the City has suffered millions of dollars in damage to public and private property, looting of businesses, and arson primarily in the Downtown corridor. The Los Angeles Police Department issued multiple Unlawful Assembly and Dispersal Orders, with over 500 arrests made for the failure to heed such orders and other observed acts of vandalism and unlawful behavior;

In the immediate wake of such unlawful activities, numerous businesses in the Downtown Corridor remain unsecured, and the City is actively engaged in damage assessment;

The impacts to public safety and other Departments and personnel in the City of Los Angeles resulting from the number and magnitude of such unusual occurrences is extensive, and there is reasonable concern that similar unlawful activities will continue over the coming days;

Based upon the above events as well as their likelihood to continue, there exists the potential that said unlawful incidents are likely to become beyond the control of the normal services, personnel, equipment and facilities of the regularly constituted branches and departments of the City Government; and

NOW, THEREFORE, I hereby declare the existence of a Local Emergency and direct the Emergency Operations Organization (EOO) to be immediately activated to take such steps that are necessary for the protection of life and property.

I FURTHER DIRECT that all City Departments impacted by this event, and its ongoing effects, continue to conduct damage assessments and collect cost estimates for the purpose of seeking State and Federal disaster assistance.

I FURTHER REQUEST that the County Board of Supervisors proclaim a Local Emergency.

I FURTHER REQUEST that the Governor of California, pursuant to the Emergency Services Act, issue a proclamation declaring an emergency in Los Angeles County; that the Governor waive regulations that may hinder response and recovery efforts; that recovery assistance be made available under the California Disaster Assistance Act; and that the State expedite access to State and Federal resources and any other appropriate Federal disaster relief programs.

I FURTHER DIRECT that this Declaration of Local Emergency shall take effect immediately and that widespread publicity and notice shall be given said Declaration through the most feasible and adequate means of disseminating such notice throughout the City.

Dated at Los Angeles, California

Date: 30 MAY, 2020

Time: 4:45 PM

Filed with the City Clerk

Date: May 30, 2020

Time: 5:02 PM

By: [illegible]

ERIC GARCETTI

Mayor

Appendix C

Order Setting Curfew

ERIC GARCETTI
MAYOR

ORDER SETTING CURFEW

DURING EXISTENCE OF A LOCAL EMERGENCY

WHEREAS, on May 30, 2020, I declared a Local Emergency within the City of Los Angeles resulting from the civil unrest following the death of George Floyd in Minneapolis, Minnesota;

WHEREAS, preceding the declaration of this Local Emergency, while the majority of protesters acted lawfully, there has been a significant amount of criminal behavior, including violence against first responders and peaceful protestors, vandalism of public and private property, looting of businesses, and failure to follow the lawful dispersal orders of the Los Angeles Police Department;

NOW THEREFORE, by virtue of the authority vested in me as Mayor of the City of Los Angeles under the City of Los Angeles Charter and provisions of Los Angeles Administrative Code, Chapter 3, Section 8.29 to promulgate, issue and enforce rules, regulations, directives and orders, I hereby declare the following Order necessary for the protection of life and property in the areas of the City specified below:

1. No person, except as set forth below, shall be upon any public street, avenue, boulevard, place, alley, park or other public place or unimproved private realty within the area bounded as follows: South of the 101 Freeway, East of the 110 Freeway, North of the 10 Freeway and West of the 101/5 Freeway Interchange - between 8:00 p.m. and 5:30 a.m. of the following day.
2. This Order shall not apply to peace officers, fire fighters, Emergency Operations Organization (EOO) personnel, the National Guard, any other responding military personnel deployed to the area, individuals traveling to and from work, individuals seeking or providing emergency medical care, or any persons experiencing homelessness who are sheltered in the affected area.

Any violation of this Order shall be subject to enforcement and penalty as provided under Los Angeles Administrative Code, Chapter 3, Section 8.78.

This Order shall remain in effect until such time as the Declaration of Local Emergency is terminated, or sooner at the direction of the Mayor.

ERIC GARCETTI
Mayor

Dated at Los Angeles, California

Date: 30 MAY, 2020

Time: 4:45PM

Filed with the City Clerk:

Date: May 30, 2020

Time: 5:03 PM

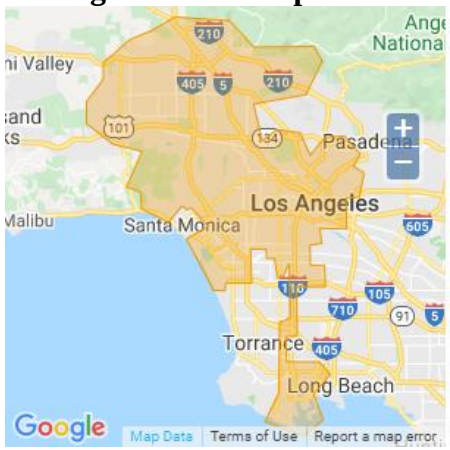
By: _____

Appendix D

NotifyLA and WEA messaging historical matrix

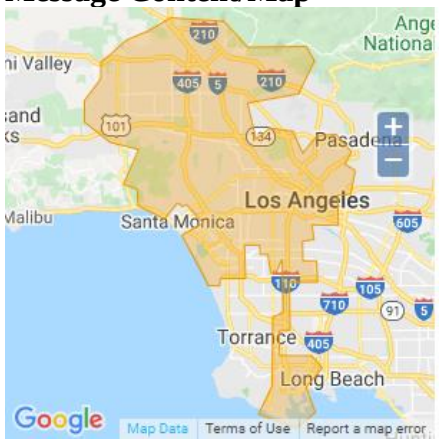
Protests for Racial Justice- May/June 2020

Message #1: 5/30/2020- 19:04:04

Message Content/Map 	WEA- 90 English	LA City: Citywide curfew tonight from 8pm-5:30am. Info: www.lacity.org
	WEA- 90 Spanish	Ciudad de LA: Toque de queda esta noche en toda la ciudad de 8pm-5:30am. Info: lacity.org
	WEA- 360 English	The City of Los Angeles is declaring that a curfew will be in place from 8pm tonight to 5:30am tomorrow for the entire City of Los Angeles. Traveling to and from work, seeking or giving emergency care, and emergency responders are exempt. Additional information is available on the City website: www.lacity.org
	WEA- 360 Spanish	La Ciudad de Los Ángeles está declarando un toque de queda que empieza esta noche a las 8pm hasta las 5:30am mañana para toda la ciudad de Los Ángeles. Viajar entre el trabajo y su casa, buscar o ofrecer cuidado de emergencia y personal de primeros auxilios están exentos. Se encuentra información adicional en la página web de la ciudad: www.lacity.org.
	Text	LA City: Citywide curfew tonight from 8pm-5:30am. Info: www.lacity.org Ciudad de LA: Toque de queda esta noche en toda la ciudad de 8pm-5:30am. Info: lacity.org
	Email	The City of Los Angeles is declaring that a curfew will be in place from 8pm tonight to 5:30am tomorrow for the entire City of Los Angeles. Traveling to and from work, seeking or giving emergency care, and emergency responders are exempt. Additional information is available on the City website: www.lacity.org La Ciudad de Los Ángeles está declarando un toque de queda que empieza esta noche a las 8pm hasta las 5:30am mañana para toda la ciudad de Los Ángeles. Viajar entre el trabajo y su casa, buscar o ofrecer cuidado de emergencia y personal de primeros auxilios están exentos. Se encuentra información adicional en la página web de la ciudad: www.lacity.org.
WEA	Type/Status	Public Safety /Successful
	Discussion	Full City Shape, Simplified to have less than 100 vertices.

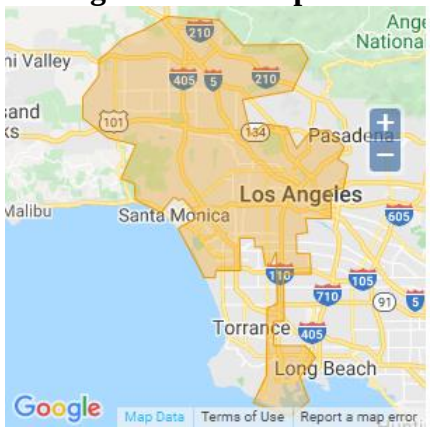
NotifyLA	Methods Used	Everbridge App, Text, Email, TTY/TDD
	# of Contacts in area	1,487,436

Message #2: 5/31/2020 15:30:32

Message Content/Map 	WEA- 90 English	LA City: Citywide curfew tonight from 8pm-5:30am. Info: www.lacity.org
	WEA- 90 Spanish	Ciudad de LA: Toque de queda esta noche en toda la ciudad de 8pm-5:30am. Info: lacity.org
	WEA- 360 English	The City of Los Angeles is declaring that a curfew will be in place from 8pm tonight to 5:30am tomorrow for the entire City of Los Angeles. Traveling to and from work, seeking or giving emergency care, and emergency responders are exempt. Additional information is available on the City website: www.lacity.org
	WEA- 360 Spanish	La Ciudad de Los Ángeles está declarando un toque de queda que empieza esta noche a las 8pm hasta las 5:30am mañana para toda la ciudad de Los Ángeles. Viajar entre el trabajo y su casa, buscar o ofrecer cuidado de emergencia y personal de primeros auxilios están exentos. Se encuentra información adicional en la página web de la ciudad: www.lacity.org.
	Text	LA City: Citywide curfew tonight from 8pm-5:30am. Info: www.lacity.org Ciudad de LA: Toque de queda esta noche en toda la ciudad de 8pm-5:30am. Info: lacity.org
	Email	The City of Los Angeles is declaring that a curfew will be in place from 8pm tonight to 5:30am tomorrow for the entire City of Los Angeles. Traveling to and from work, seeking or giving emergency care, and emergency responders are exempt. Additional information is available on the City website: www.lacity.org La Ciudad de Los Ángeles está declarando un toque de queda que empieza esta noche a las 8pm hasta las 5:30am mañana para toda la ciudad de Los Ángeles. Viajar entre el trabajo y su casa, buscar o ofrecer cuidado de emergencia y personal de primeros auxilios están exentos. Se encuentra información adicional en la página web de la ciudad: www.lacity.org.
WEA	Type/Status	Public Safety /Unsuccessful
	Discussion	Two shapes overlapped in original message- quickly identified and fixed
NotifyLA	Methods Used	Everbridge App, Text, Email, TTY/TDD

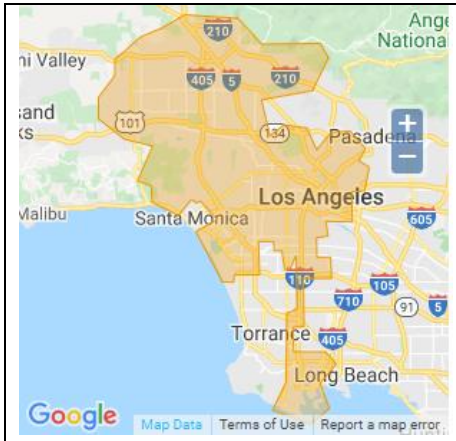
	# of Contacts in area	1,487,744
Nixle	# of Texts Sent	Error
	# of Emails Sent	Error
	Zip Codes Used	Entire Jurisdiction

Message #3: 5/31/2020 16:20:11

Message Content/Map 	WEA- 90 English	LA City: Citywide curfew tonight from 8pm-5:30am. Info: www.lacity.org
	WEA- 90 Spanish	Ciudad de LA: Toque de queda esta noche en toda la ciudad de 8pm-5:30am. Info: lacity.org
	WEA- 360 English	The City of Los Angeles is declaring that a curfew will be in place from 8pm tonight to 5:30am tomorrow for the entire City of Los Angeles. Traveling to and from work, seeking or giving emergency care, and emergency responders are exempt. Additional information is available on the City website: www.lacity.org
	WEA- 360 Spanish	La Ciudad de Los Ángeles está declarando un toque de queda que empieza esta noche a las 8pm hasta las 5:30am mañana para toda la ciudad de Los Ángeles. Viajar entre el trabajo y su casa, buscar o ofrecer cuidado de emergencia y personal de primeros auxilios están exentos. Se encuentra información adicional en la página web de la ciudad: www.lacity.org.
WEA	Type/Status	Public Safety /Successful
	Discussion	WEA successfully sent on second attempt.

Message #4: 6/2/2020 18:33:42

Message Content/Map	WEA- 90 English	LA City: Citywide curfew tonight from 6pm-6am. Info: www.lacity.org
	WEA- 90 Spanish	Ciudad de LA: Toque de queda esta noche en toda la ciudad de 6pm-6am. Info: lacity.org
	WEA- 360 English	The City of Los Angeles is declaring that a curfew will be in place from 6pm tonight to 6am tomorrow for the entire City of Los Angeles. Traveling to and from work, seeking or giving emergency care, and emergency responders are exempt. Additional information is available on the City website: www.lacity.org

	WEA- 360 Spanish	La Ciudad de Los Ángeles está declarando un toque de queda que empieza esta noche a las 6pm hasta las 6am mañana para toda la ciudad de Los Ángeles. Viajar entre el trabajo y su casa, buscar o ofrecer cuidado de emergencia y personal de primeros auxilios están exentos. Se encuentra información adicional en la página web de la ciudad: www.lacity.org.
	Text	LA City: Citywide curfew tonight from 6pm-6am. Info: www.lacity.org Ciudad de LA: Toque de queda esta noche en toda la ciudad de 6pm-6am. Info: lacity.org
	Email	The City of Los Angeles is declaring that a curfew will be in place from 6pm tonight to 6am tomorrow for the entire City of Los Angeles. Traveling to and from work, seeking or giving emergency care, and emergency responders are exempt. Additional information is available on the City website: www.lacity.org La Ciudad de Los Ángeles está declarando un toque de queda que empieza esta noche a las 6pm hasta las 6am mañana para toda la ciudad de Los Ángeles. Viajar entre el trabajo y su casa, buscar o ofrecer cuidado de emergencia y personal de primeros auxilios están exentos. Se encuentra información adicional en la página web de la ciudad: www.lacity.org.
WEA	Type/Status	Public Safety /Successful
	Discussion	WEA and NotifyLA message successfully sent.
NotifyLA	Methods Used	Everbridge App, Text, Email
	# of Contacts in area	1,488,604
Nixle	# of Texts Sent	Error
	# of Emails Sent	Error
	Zip Codes Used	Entire Jurisdiction